



## **AIG Europe Ltd.**

### **Guests Insurance Coverage**

#### **Brief Description**

BESAFE GROUP SRL

Contract n° IAH001307

In case support services for the Besafe Rate insurance are required please contact customer care available 365 days:

**AIG - Via della Chiusa 2 20123 Milan Italy –**

**Telephone: +39 039 6554 6635**

**E-mail: [alarm@fdholding.it](mailto:alarm@fdholding.it)**

**The Insured must provide the following information:**

- Contract Policy Number**
- Surname and name**
- International Address and Telephone number**

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**AIG Europe Limited General Representation for Italy – Via della Chiusa, 2 – 20123 Milan**

Tel: +39 02 36901, Fax: +39 02 3690222, [www.aig.co.it](http://www.aig.co.it) – Commercial Registry Milan / C.F. / P.I. 008037550962 – REA Milan n. 1999051

**Secondary Office of AIG Europe Limited – Registered in England and in Galles with identification number 01486260**

Legal Office: The AIG Building, 58 Fenchurch Street, London EC3M 4AB, United Kingdom – Social Capital in Pounds 197.117.479

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## Insurance Benefits of Besafe Rate

Below a brief description of the insurance coverage applied:

	Maximum Coverage	Deductible
<b>SECTION A</b> <b>ASSISTANCE - RIMPATRIATION - MEDICAL COVERAGE</b>		
<b>MEDICAL EXPENSES REFUND</b>  Sublimit for urgent dental treatment expenses	5.000,00	50,00
<b>VEHICLE ASSISTANCE</b>  Roadside assistance and towing	300,00  included	
<b>SECTION B</b> <b>LUGGAGE</b>		
<b>F1 -LUGGAGE AND PERSONAL BELONGINGS</b>  <i>Sublimit for single item</i>  <i>Cumulative sublimit for valuable objects</i>	500,00  150,00  150,00	<i>nessuna</i>
<b>F3 - PASSPORT AND TRAVELING DOCUMENTS</b>	250,00	
<b>SECTION C</b>		
<b>CANCELLATION OF STAY</b>	€ 7.000,00 per person € 15.000,00 per file	none in case of death / hospitalization 15% in all other cases

Assistance guarantees details:

GUARANTEES	MAXIMUM COVERAGE/INSURED SUM
Medical assistance over the phone	actual costs
Shipping of urgent medicines from abroad	actual shipping costs
Dispatch of doctor in case of emergency	actual costs
Transportation of the insured to a medial center	actual costs
Ripatriation of the insured	actual costs
Ripatriation of remains in case of death of the insured	actual costs
Travel expenses of a family member in case of hospitalization exceeding 7 days	return ticket ----- accommodation expenses not exceeding € 75 per day for a maximum of € 750,00
Return of minors under 15 years old	return ticket
Extended stay	accommodation expenses not exceeding € 75 per day for a maximum of € 750,00
Continuation of the insured travel and their accompanying persons	effective costs within the limits of the possible reentry in country of residence
Return of the family members and/or of the traveling companion	return ticket
Premature return of the insured	return ticket
Advance of bail abroad	€ 10.000,00
Cash advance	€ 3.000,00
Urgent messages transmission	actual costs
Search, emergency and rescue expenses	€ 2.000,00 per person and € 7.000,00 per event

**Maximum duration of the coverage:** 60 days.

**Effect of the coverage:**

- a) **Annulment Warranty:** the coverage begins from 24:00 of the reservation day and ends the moment the first contractual service is employed
- b) **Warranty Assistance, Medical expenses, Luggage:** the coverage begins at 00:01am of the day of check-in at the reserved hotel accommodation and ends at 23:59 of the day of check-out

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**General Representation for Italy**